



Africa Rising Travel & Tours cc
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STANDARD TERMS & CONDITIONS

1. BOOKING

A booking is only secure upon receipt of a deposit and acceptance of these terms and conditions.

2. ACCEPTANCE OF TERMS

Receipt of your deposit represents an acceptance by you of these terms and conditions.

3. BALANCE OF PAYMENT

The balance of the cost of the trip is payable no less than 60 days prior to departure.

4. CANCELLATIONS

More than 90 days – 10% cancellation fee

60 – 90 days – 50% cancellation fee

0 – 60 days – 100% cancellation fee

The above cancellation policy refers to ground arrangements only. Please enquire with regards to flight cancellations.

5. CANCELLATIONS BY AFRICA RISING TRAVEL & TOURS CC

In the unlikely event that we, or our operators have to cancel a trip / excursion due to any cause, AFRICA RISING TRAVEL & TOURS CC will make every effort to offer an alternative trip. If no alternative trip / excursion may be offered then a full refund will be offered for that particular trip / excursion.

6. TRAVEL INSURANCE

You are personally responsible for arranging your own insurance and the costs thereof. Please note that you and your personal property, baggage and money are at all times solely your responsibility. Furthermore, AFRICA RISING TRAVEL & TOURS CC cannot be held responsible for any loss you may suffer or additional costs you may incur as a result of your inability to meet pick up / departure times.

7. VISAS & PASSPORTS

Where passports are required, the onus is on you to ensure that passports and visas are valid and that you are in possession of the required documentation as required by the countries visited. AFRICA RISING TRAVEL & TOURS, our staff or agents cannot be held responsible when clients have not ensured updated or renewed passports or lack of valid travel documentation.

8. HEALTH

Please consult your doctor for specific advice regarding travel to countries within Africa.

9. CHOICE OF LAW

This contract shall be interpreted according to the governing laws of the Republic of South Africa.

10. RESPONSIBILITY

All tour arrangements are made on the condition that AFRICA RISING TRAVEL & TOURS, their staff or agents shall not be responsible for and shall be exempt from, all liability in respect of any loss, damage, accident, delay or inconvenience to any person, or his/her luggage, or other property.

